

Brand Story | Website Content

Our Story

At FHLBank Chicago, we believe our differences make us better and stronger. Learn how our Commitment to Diversity, Equity, and Inclusion comes to life within our team and throughout the diverse communities our members serve. View Our Mission, Our Vision, and Our Values, which guide us in how we work together as a team to best serve our members.

Meet Our Bold, New Brand

We are evolving. We are still our members' trusted partner, dedicated to Our Mission, and here to provide the products, solutions, and services that support our members' evolving business needs to help their communities thrive. With this said, we're thrilled to unveil our refreshed visual identity inspired by the communities our members serve.

Our logo and colors represent the vibrant, diverse communities across Illinois and Wisconsin—from quiet rural areas, to small town main streets; from bustling cities, to the sprawling Northwoods. We are evolving because of our members, and we are here to support them now, more than ever. View our video to learn more about our bold, new brand.

Our Mission

To partner with our members in Illinois and Wisconsin to provide them competitively priced funding, a reasonable return on their investment in the Bank, and support for their community investment activities.

Our Vision

We are dedicated to efficiently delivering valuable products, solutions, and services to our members through teamwork, innovative thinking, and creating positive change with our commitment to diversity, equity, and inclusion.

We evolve together—with each other, alongside our members, and for their communities.

Our Values

Bold

- We try new things and challenge ourselves to think differently and continuously improve as we learn.
- We take the time to listen and understand all perspectives.
- We offer innovative strategies and solutions to support our members' diverse communities.
- · We bring our whole, authentic selves to work.

Committed

- We care about our colleagues and members.
- We seek ways to connect with one another as individuals.
- We share our time and resources where we can to help others.
- We act in the best interest of the cooperative, our members, and colleagues.

Connected

- We are part of a collaborative team committed to evolving our organization in support of one another and our members.
- We are a committed to building an inclusive culture that maximizes the value of our diversity.
- We are dedicated to evolving and growing our culture as our goals continue to change.
- We are stronger together and support each other through our common goals.

Trusted

- We proactively share information about decisions and priorities across the organization.
- We are a reliable source of liquidity for our members and the communities they serve.
- We prioritize security to ensure our platforms are stable and secure for our members.
- We build trust through honest and open communication in support of one another.

Our Commitment to Diversity, Equity, and Inclusion

We've heard it said in many ways: our differences make us better and stronger. Here, at FHLBank Chicago, we believe, live, and promote that sentiment in all that we do. Our employees, our members, and their communities are diverse, and we celebrate that diversity by fostering a culture where all are engaged, respected, and given equitable opportunities to succeed.

We start within our Bank, where our employees are active participants in developing the diverse, equitable, and inclusive culture we aspire to have. We actively recruit and retain diverse talent whose unique experiences and ideas are not just heard, but also valued. This approach allows us to consistently develop and deliver quality products and solutions to our members that enable them to support their communities.

We don't stop there, however. Our Office of Diversity, Equity, and Inclusion (ODEI) continues to find innovative ways to support, represent, and learn from our staff, members, and communities. Whether we are providing capital to traditionally underserved neighborhoods, hosting a panel discussion that tackles tough topics like systemic racism, or learning about our colleagues' backgrounds and traditions, we are dedicated to keeping diversity, equity, and inclusion at the forefront. Our work is about more than checking boxes; we aim to create a positive change that amplifies our District's diversity, beauty, and vibrancy.

I encourage you to find out more about our work on our website. I also invite you to apply for an open position, apply to become a vendor to the Bank, and learn more about the benefits of being our member. We firmly believe by valuing one another, everyone can achieve their desired goals. We cannot wait to work with you.

Cedric D. Thurman

Executive Vice President, Chief Diversity Officer, Group Head, Community Investment and Diversity, Equity, and Inclusion